

ITS Outage Schedule 2023

Information Technology Services reserves these dates to schedule required maintenance on the Ellucian Colleague ERP system, equipment (servers, routers, switches, electrical and mechanical systems, UPS), firewalls and other applications. This maintenance will help to prevent unscheduled downtime, reduce security risks and allow us to be more agile and responsive to your requests. Every attempt will be made to minimize disruption during peak registration periods, midterms and finals. Actual scheduled work will be documented and communicated to the College community through standard procedures.

	Colleague Patches and other systems (6-week cadence) Sundays, 8am – 12pm*	Custom Changes to Colleague, Thursdays, 9pm – 11:30pm*	Infrastructure/systems Maintenance, Friday-Saturday, 5pm – 5am*
January	Sunday, January 8 ** <i>(pre-approved)</i>	Thursday: 5, 12, 19, 26	Friday-Saturday: 6-7, 13-14
February	Sunday, February 12 <i>Colleague live to test copy early February</i>	Thursday, Feb 2, 9, 16, 23	Friday-Saturday: 3-4, 10-11, 17-18, 24-25
March (March 30 Q1 release)	Sunday, March 26	Thursday: Mar 2, 9, 16, 23, 30	Friday-Saturday: 3-4, 10-11, 17-18, 24-25, 31(Fri)
April		Thursday: Apr 6, 13, 20, 27	Friday-Saturday: 1 (Sat), 7-8, 14-15, 32-22, 28-29
May	Sunday, May 7 <i>(adjusted to avoid 23SP final exams/grading period)</i>	Thursday: May 4, 11, 25 <i>Thursday, May 18th excluded due to Commencement</i>	Friday-Saturday: 19-20, 26-27
June (June 22 Q2 release)	Sunday, June 18	Thursday: Jun 1, 8, 15, 22, 29	Friday-Saturday: 2-3, 9-10, 16-17, 23-24, 30 (Fri)
July	Sunday, July 30	Thursday: Jul 6, 13, 20, 27	Friday-Saturday: 1 (Sat), 7-8, 21-22, 29-30
August	<i>Colleague live to test copy August</i>	Thursday: Aug 3, 10, 17, 24, 31	Friday-Saturday: 4-5, 11-12, 18-19
September (September 14 Q3 release)	Sunday, September 10	Thursday: Sept 7, 14, 21, 28	Friday-Saturday: 1-2, 8-9, 15-16, 22-23, 29-30
October	Sunday, October 22	Thursday: Oct 5, 12, 19, 26	Friday-Saturday: 6-7, 13-14, 20-21, 27-28
November		Thursday: Nov 2, 9, 16, 23, 30	Friday-Saturday: 3-4, 10-11, 17-18, 24-25
December (December 14 Q4 release)	Sunday, December 3 <i>Emergency patches may be required for a weekday after grades</i>	Thursday: Dec 7, 14, 21, 28	Friday-Saturday: 1-2, 8-9, 22-23, 29-30
January 2024	Sunday, January 7**	Thursday: Jan 4, 11, 18, 25	

**Note that the duration of the actual outage will normally be shorter than the time given above. We reserve this full allotment of time in the event of failure and the need to recover systems.*

** Regulatory patches for Colleague must be performed at this time for tax purposes

*** Scheduled maintenance for hosted solutions (Touchnet Payment Center, Panopto Lecture Capture, Library SirsiDynix, Ad Astra, Blackboard, e-Transcripts, etc.) will be announced separately, dependent on vendor schedules.

**** Upgrades and systems maintenance that require vendor interaction may need to be scheduled during weekday operating hours based on vendor availability; affected users will be notified well in advance.