

ITS Outage Schedule 2022

Information Technology Services reserves these dates to schedule required maintenance on equipment (servers, routers, switches, electrical and mechanical systems, UPS), firewalls and applications. This maintenance will help to prevent unscheduled downtime, reduce security risks and allow us to be more agile and responsive to your requests. Every attempt will be made to minimize disruption during peak registration periods, midterms and finals. Actual scheduled work will be documented and communicated to the College community.

	Colleague Patches and other systems (6-week cadence) Sundays, 8am – 5pm*	Custom Changes to Colleague, Thursdays, 9pm – 11:30pm*	Infrastructure/systems Maintenance, Saturdays, 5pm – 5am*
January	Sunday, January 9 ** (already approved) <i>Colleague clone test from production Wednesday, Jan. 26</i>	Thursdays: 6, 13, 20, 27	Fridays: 7, 21 Saturdays: 1, 8, 22
February	Sunday, February 20	Thursdays, Feb 3, 10, 17, 24	Fridays: 11, 18, 25 Saturdays: 12, 19, 26
March		Thursdays: Mar 4, 11, 18, 25, 31	Fridays: 11, 18, 25 Saturdays: 12, 19, 26
April	Sunday, April 3 <i>Colleague clone test from production Wednesday, Apr. 27</i>	Thursdays: Apr 7, 14, 21, 28	Fridays: 8, 15, 22, 29 Saturdays: 9, 16, 23, 30
May	Sunday, May 8 (<i>adjusted to avoid 22SP final exams/grades</i>)	Thursdays: May 5, 12, 19, 26	Fridays: 6, 27 Saturdays: 7, 28
June	Sunday, June 19	Thursdays: Jun 2, 9, 16, 23, 30	Fridays: 10, 17, 24 Saturdays: 11, 18, 25
July	Sunday, July 31	Thursdays: Jul 7, 14, 21, 28	Fridays: 8, 15, 22 Saturdays: 9, 16, 23
August	<i>Colleague clone test from production Wednesday, Aug 31</i>	Thursdays: Aug 4, 11, 18, 25	Fridays: 5, 26 Saturdays: 6, 27
September	Sunday, September 11	Thursdays: Sept 1, 8, 15, 22, 29	Fridays: 9, 16, 23, 30 Saturdays: 10, 17, 24
October	Sunday, October 23	Thursdays: Oct 6, 13, 20, 27	Fridays: 14, 21, 28 Saturdays: 1, 15, 22, 29
November	<i>Colleague clone test from production Wednesday, Nov. 30</i>	Thursdays: Nov 3, 10, 17, 24	Fridays: 11, 18, 25 Saturdays: 12, 19, 26
December	Sunday, December 4 <i>Emergency patches may be required for a weekday after grades</i>	Thursdays: Dec 1, 8, 15	Fridays: 2, 9, 23, 30 Saturdays: 3, 10, 24, 31
January 2023	Sunday, January 8**	Thursdays: Jan 5, 12, 19, 26	

***Note that the duration of the actual outage will normally be shorter than the time given above. We reserve this full allotment of time in the event of failure and the need to recover systems.**

** Regulatory patches for Colleague must be performed at this time for tax purposes

*** Scheduled maintenance for hosted solutions (Touchnet Payment Center, Panopto Lecture Capture, Library SirsiDynix, Astra Schedule, Blackboard, e-Transcripts, etc.) will be announced separately, dependent on vendor schedules.

**** Upgrades and systems maintenance that require vendor interaction may need to be scheduled during weekday operating hours based on vendor availability; affected users will be notified well in advance.