COMMUNITY COLLEGE OF ALLEGHENY COUNTY

2021–2026

STRATEGIC PLAN

OUR GOAL IS YOUR SUCCESS.
2021–2026 Strategic Plan

The Community College of Allegheny County has developed an innovative five-year strategic plan. The 2021–2026 plan encompasses the college’s mission and vision statements and aligns CCAC’s Five Commitments with the college’s core values and strategic goals and objectives to provide the framework necessary to guide institutional planning and decision-making.

MISSION STATEMENT
The Community College of Allegheny County prepares individuals to succeed in a complex global society by providing affordable access to high quality career and transfer education delivered in a diverse, caring, and innovative learning environment.

VALUES STATEMENT

Learning
We are committed to high academic standards and quality services provided in a caring, innovative, and professional learning environment that places the success of students first.

Community
We strive to serve the educational, economic, and social needs of the community as One College through creative collaboration and teamwork.

Diversity
We honor and embrace diversity by creating a positive, inclusive college culture that respects individual differences and values the unique experiences and perspectives of all students, faculty, and staff.

Integrity
We promote an honest and open exchange of information and ideas, accountability for the effective use of resources placed in our trust, and the fair and consistent treatment of all individuals.
VISION STATEMENT
CCAC is the essential community partner for building a more equitable and inclusive region. Our innovative educational programs and caring support services create pathways to prosperity for all learners.

STRATEGIC GOALS & OBJECTIVES

GOAL ONE: Becoming a more supportive, caring, and inclusive college.
5C Alignment: A Commitment to Care
• Support initiatives that assist students in overcoming material needs outside of the classroom.
• Ensure that no student lacks access to the IT tools and systems necessary to support a student’s educational journey.
• Develop students’ resilience and mental wellness.
• Improve customer service with better communication and interactions with students.
• Expand the reach of CCAC support services, education, and workforce training through online and remote learning.

GOAL TWO: Expanding the college’s role in addressing social and economic challenges in the community.
5C Alignment: Serve the Whole Community with a Focus on Social Justice
• Develop a systematic approach to managing stakeholder relationships that connects students to community resources and essential services.
• Align existing and new CCAC programs with regional and national priorities, and the economic shifts precipitated by COVID–19.
• Expand opportunities for students and members of the community to engage in civic, equity, and other matters integral to the interests of the wider community.
• Leverage the national spotlight on community colleges through the college’s marketing and recruitment efforts.
GOAL THREE: Design a more effective and equitable teaching and learning environment for all students.
5C Alignment: Identify and Dismantle Campus Structures that Breed Disparities and then Redesign the College for Equity

- Support and encourage faculty innovation and curricular redesign to promote equity and student goal attainment.
- Drive economic and social mobility for all through bold and substantial institutional changes that improve rates of college completion, transfer, and attainment of jobs with value in the labor market.
- Align data systems and decision-making to maximize learning outcomes and equity.
- Create the physical and technological infrastructure needed to ensure equity, inclusion, and student success.

GOAL FOUR: Improving stewardship of the college enterprise and resources.
5C Alignment: Build a Culture of Equity on Campus and Fund What Matters Most

- Develop an institutional culture that supports inclusion and nurtures innovation through our hiring, onboarding, training, and professional development processes.
- Enhance CCAC's internal communications and flow of information among all locations, employee groups, and individuals.
- Identify and operationalize new learning and workplace best practices and efficiencies that are less defined by place and organizational silos.
- Develop more robust, aligned, and participative planning, assessment, and budget processes in order to fund what matters most.

Notifications of nondiscrimination and contact information can be found at ccac.edu/nondiscrimination.

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