

## ITS Outage Schedule 2017

Information Technology Services reserves these dates to schedule required maintenance on equipment (servers, routers, switches, electrical and mechanical systems, UPS), firewalls and applications. This maintenance will help to prevent unscheduled downtime, reduce security risks and allow us to be more agile and responsive to your requests. Every attempt will be made to minimize disruption during peak registration periods, midterms and finals. Actual scheduled work will be documented and displayed on a calendar in the ITS Self-Service portal.

	Custom Changes to Colleague, Thursdays, 9pm – 11:30pm* Infrastructure/systems Maintenance, Saturdays, 5pm – 5am* Colleague Patches and other systems, Sundays, 8am – 5pm*	Blackboard Learning Management System Upgrades to be scheduled between terms
<b>January</b>	Thursdays: Jan 5, 12, 19, 26 Saturdays: Jan 7, 21 Sunday, January 8**	Tuesday - Friday, Jan 2 – 6
<b>February</b>	Thursdays, Feb 2, 9, 16, 23 Saturdays: Feb 4, 11, 18, 25 Sunday, February 26	
<b>March</b>	Thursdays: Mar 2, 9, 16, 23, 30 Saturdays: Mar 11, 18, 25 Sunday, March 19	
<b>April</b>	Thursdays: Apr 6, 13, 20, 27 Saturdays: Apr 1, 8, 22, 29 Sunday, April 9	
<b>May</b>	Thursdays: May 4, 11, 18, 25 Saturdays: May 6, 20, 27 Sunday, May 21	Wed – Sun, May 17 – 21
<b>June</b>	Thursdays: Jun 1, 8, 15, 22, 29 Saturdays: Jun 3, 10, 17, 24 Sunday, Jun 11	
<b>July</b>	Thursdays: Jul 6, 13, 20, 27 Saturdays: Jul 8, 15, 22, 29 Sunday, July 9	
<b>August</b>	Thursdays: Aug 3, 10, 17, 24, 31 Saturdays: Aug 5, 12, 26 Sunday, August 13	
<b>September</b>	Thursdays: Sept 7, 14, 21, 28 Saturdays: Sept 9, 16, 23, 30 Sunday, September 24	
<b>October</b>	Thursdays: Oct 5, 12, 19, 26 Saturdays: Oct 14, 21, 28 Sunday, Oct 15	
<b>November</b>	Thursdays: Nov 2, 9, 16, 30 Saturdays: Nov 4, 11, 18, 25 Sunday, November 5	
<b>December</b>	Thursdays: Dec 7, 14, 21 Saturdays: Dec 2, 9 Emergency patches may be required for a weekday after grades	
<b>January</b>	Thursdays: Jan 4, 11, 18, 25 Saturdays: Jan 6, 20, 27 Sunday, January 9**	

*\*Note that the duration of the actual outage will normally be shorter than the time given above. We reserve this full allotment of time in the event of failure and the need to recover systems.*

\*\* Regulatory patches for Colleague must be performed at this time for tax purposes

\*\*\* Scheduled maintenance for hosted solutions (Touchnet Payment Center, Panopto Lecture Capture, Library Dynix, Astra Schedule, Elevate Workforce Development, Cornerstone, e-Transcripts, etc) will be announced separately, dependent on vendor schedules.

\*\*\*\* Upgrades and systems maintenance that require vendor interaction may need to be scheduled during weekday operating hours based on vendor availability; affected users will be notified well in advance.

\*\*\*\*\* Replacement of Network Optical Gear will require a coordinated schedule – dates to be planned and announced at a later time.